

Annexure – 01  
ELIGIBILITY CRITERIA AND SPECIAL TERMS AND CONDITIONS

A. ELIGIBILITY CRITERIA

1. The bidder/OEM/ OEM authorized suppliers should be in existence for the last 2 Years as on bid calling date. Bidder should submit signed Manufacturer's Authorization form specific to this tender.
2. The Bidder/OEM should have supplied in bulk quantity of the offered brand / items being in the current tender in any of the last two years to State/Central Govt. Organizations/Nationalized Banks/Public Sector Undertakings/ Reputed Organizations.
3. The Bidder should have at least one Office in Andhra Pradesh and at least one Service Center in Andhra Pradesh and Service Personnels in all districts of Andhra Pradesh state.
4. The OEM Minimum Average Turn Over of offered products (in crore Rs.) of last three financial years : 2500
5. The bidder and OEM should not have been debarred / blacklisted by any State Government / Central Government / PSU / Reputed Organizations for any reason in the last three financial years as on bid calling date. A letter of undertaking on the letter heads of the Bidder/ Manufacturer should be submitted separately stating that they have not been blacklisted by any State Government / Central Government / PSU for any reason in the last three years and should be signed by an Officer competent and having the power of attorney (with Company stamp) to bind the bidding Firm / Manufacturer(s).
6. Bidder should have ISO 9001:2015, ISO 20000-1:2011 and ISO 27001:2013.
7. Jurisdiction: Any dispute, claim or cause of action arising out of or in connection with this Supply Agreement shall be subject to the Jurisdiction of Courts at Vijayawada. The laws of State of Andhra Pradesh and India shall apply to any such proceeding arising out of or in connection with this agreement.

## B. SPECIAL TERMS AND CONDITIONS

1. Warranty: All items supplied by the Bidder shall be guaranteed against any defects and the Bidder should provide time-to-time operational maintenance support for a period of 3 years (On Site Comprehensive Warranty). Bidder shall be liable to rectify any defects that may be found in the equipment supplied free of cost.

Applicable OEM warranty is for 3 years therefore bidders must submit ink signed OEM undertaking from respective OEM that warranty / Guarantee support will be given by OEM

2. Installation: The installation should be done free of cost at the stated List of Locations.
3. The detailed Technical specifications of the Model with images should be available to public on OEM's official website for verification. Drivers should be available for download from OEM site for at least 3 years from the date of purchase order.
4. Resolution Time : The response time of bidder to address any complaint upon receipt of the complaint / information from the user should not be more than 3 days.
5. District wise installation locations and addresses will be shared to the L1 bidder after tender finalization.

## C. DESKTOP SPECIFICATION

S/N	Feature	Specifications
1	Processor	Intel® 8th Generation Core i5-8500 6C 3.0GHz 2666MHz 65W (3GHz, turbo up to 4.1GHz, 9 MB cache, 6 cores)
2	Chipset	Intel H370 chipset or better
3	Motherboard	OEM Motherboard with logo embossed (no sticker)
4	Memory	8 GB DDR 4 RAM expandable to 32GB; Two DIMM slots; Non-ECC dual-channel upto 2666 MHz
5	Hard Disk Drive	1 TB HDD, 7200 RPM with prefailure alert indication
6	Optical Drive	8x DVD Writer
7	Graphics	Intel Integrated 630 Graphics
8	Audio	High Definition Integrated Audio with Internal Speaker
9	Ethernet	Integrated Gigabit (10/100/1000 NIC) LAN & inbuilt wifi
10	Slots	1 x PCIe16, 1xPCIe1, 1xPCI, 1 M.2, 3-IN-1 SD Card reader
11	Bays	(2) 3.5" Internal drive bays (1) ODD bay
12	Ports	Minimum 8 USB Ports (4 USB 3.1 Gen 1, 4 USB 2.0) out of which 2 USB ports in front (1) VGA video port; (1) HDMI Port (1) RJ-45 network connector (1) RS-232 serial port (1) Parallel Port 1 universal audio jack for headphone& MIC 1 audio line in, 1 audio line out
13	Form Factor	Tower
14	Power Supply	300 W or higher power supply with 90% efficiency or better
15	Keyboard/Mouse	USB 104 keys keyboard (Same make as PC) USB 2 Button Scroll Mouse (Same make as PC)
16	Operating System	Genuine Microsoft Windows 10 Pro 64-bit with one button recovery
17	Diagnostic Tool	BIOS Diagnostics
18	Security	TPM 2.0 Security Chip SATA port disablement (via BIOS) Serial, USB enable/disable (via BIOS) Optional USB Port Disable at factory (user configurable via BIOS) Removable media write/boot control Power-On password (via BIOS) Administrator password (via BIOS) Setup password (via BIOS) Support for chassis padlocks and cable lock devices

20	Compliance and Certification	Energy Star ver 6.1 for the given form factor of desktop & monitor EPEAT India certified on CPU & Monitor FCC, CE, RoHS Certificate for quoted desktop & Monitor UL Certificate Windows certificate ISO 9001, 14001,20001, 27001 for OEM
21	System Weight / Volume	Weight should be less than 6 KG and volume less than 16 L
22	Information Accessibility	Product details, specifications and brochure to be available in public domain
23	Support	Drivers should be available for download from OEM site for at least 3 years from the date of purchase order
24	Market Credibility	The OEM vendor should be of positive net worth for the last three years
25	Monitor	19.5" IPS Monitor with resolution of 1440 x 900 or higher TCO 7.0 Certified
26	Other	The detailed Technical specifications of the Model with images should be available to public on OEM's official website for verification.
27	T&C	Bidder should provide signed MAF from respective OEM.
		Bidder should have at least one office and one service centre in AP.
		The Bidder and OEM should have not got blacklisted by any Govt/BFSI/PSU.

#### **D. MF Printer Specifications**

<b>Srl. No.</b>	<b>Specification</b>	<b>Description</b>
1	A4 Size Mono MF Printer	Print, copy, scan, fax
2	Technology	Laser (Composite Toner and Drum)
3	Print speed (A4)	38 PPM or above
4	Print Resolution - black (best)	1200 x 1200 dpi
5	Duty cycle (A4 pages per month)	80,000 and above
6	Paper Size: A5-A4	A5, A4, Legal
7	Printer Language	PCL 6; PCL 5; Postscript level 3 emulation
8	Input Paper Capacity	250-sheet main input tray
9	Duplex printing	Automatic duplexer
10	By-pass tray	100-sheets
11	Scan speed and ADF capacity	25 ppm and above for black and white; ADF capacity 50 sheets or better
12	Scan to	Network Folder, and email
13	Copier Zoom	25 to 400%
14	Max no. of copies	99 copies or better
15	RAM	256 MB
16	Processor	1200 MHz and above
17	Ethernet network interface	Built-in Gigabit Ethernet
18	Supported Protocols: TCP/IP/ (IPv4/IPv6)	Required
19	USB 2.0 Interface	Required
20	Drivers	Windows and Linux
21	Power consumption (max)	600 watts (Print/Copy), 10 watts (Ready),
22	Warranty	3 years